

NEWSLETTER JANUARY 2025

Have a safe and Happy New Year

Primacy Fee for January Water Billing: Each January water customers are charged a Primacy Fee (State Meter Fee) of \$5.28 (non-commercial) which is a State requirement. This fee provides funding necessary for the State of Missouri to maintain delegation from the Environmental Protection Agency for implementing and enforcing the Federal Safe Drinking Water Act.

Official Facebook Page: If you want to see the City of Cleveland's official Facebook page, please type [Cleveland Missouri City Page | Cleveland MO | Facebook](#) in URL. Title would be [Cleveland Missouri City Page](#).

Water Bill Payment: You can pay your water bill in person, by mail, through the door drop on City Hall's front door. You can also pay online by visiting www.paynts.com According to the City's Water Policy "In order to avoid having water shut off, **past due water/sewer charges including penalty, are to be paid by 10:30 a.m., on the scheduled shut-off day**". **If you don't have a past due (PB), the payment is due by 20th of each month.**

Cash Payments Through Door Drop: If you make cash payment for your water bill via door drop please enclose the cash in an envelope and write the account number and/or customer name and the amount enclosed. Please indicate if you want the receipt snail-mailed or emailed to you and at what address.

2025 Waste Disposal Calendar: Printed copies of Trash/Recycling/Yard waste pickup calendar by WM are available at City Hall; should you need an **electronic copy** emailed to you please send a request to cleveland1@fairpoint.net with subject line of "WM Trash 2025 Calendar Request".

Large/Bulk Item Pickup Requires Pre-Scheduling: Please Call ahead to inform WM if you are putting out a bulk item for pick up (800) 837-4637). Residents are allowed to place one bulk item on the first pickup of the month next to their trash.

Appliances: (with or without Freon) would be an additional cost and can be scheduled anytime by the resident calling the Waste Management (WM) customer service team (800) 837-4637) and getting a quote, depending on the item, at that time.

Dog Registration: All residents must register their dogs at City Hall. **Dog tags become due January each year; they become delinquent after January 31st. Dog tags are \$5.00 per dog through January. Beginning February 1, a penalty of \$10.00 is added to the cost for each dog tag (a total cost of \$15.00 per tag).** A current vaccination certificate by a licensed vet is required for each dog. If your dog is currently registered with the City and the vaccination certificate on file is still current, all you need is to purchase a new dog tag. If you have a new dog or if your dog's vaccination has expired, then you must have the dog vaccinated and provide a copy of the new certificate when you purchase the dog tag. **Please do not combine the water payment with the dog tag fee. If you no longer have the dog you registered last year, please inform City Hall.**

City Hall New Phone Numbers: Please note, City Offices' numbers have changed: City Hall: 816-829-4012, Fax: 816-829-4013, Police Department Number: 816-829-4014

